

COMPflat

Your ERP flat rate for Consulting & Support



RELIABLE PARTNERSHIP

COMPflat is exactly the right solution for all small and medium-sized companies that want to enjoy the complete portfolio of COMP.net services.

We ensure you the best possible working ERP platform, which is optimally adapted to your company, so that we facilitate many work processes for you. At the same time, you will have an overview of your monthly expenses, as well as our actions, from the very beginning.

YOUR ADVANTAGES

- Optimized for your business
- Cost transparency
- Highest availability of your SAP Business One solution

- Consultations tailored to your needs
- Monthly fixed price
- Unused service hours do not expire





Nice to have the Choice



* Regular Service Hours 150,00€

IT Support at a Fixed Price

Thanks to our COMPflat you can save incalculable costs. Individually tailored to your company, we use our know-how for you in a professional and performance-oriented way and enable you to control your costs in a resource-saving way. Our different hourly packages allow you to flexibly choose how high your hourly quota should be. Unused hours do not expire. So that you can concentrate completely on your business again, you choose a service package adapted to your needs - we take care of the rest.

Save time by:

- » On-site service
- » Remote maintenance by phone
- » Training for effective use
- » Management of your SAP Business One Solution
- » Compliance

Save costs by:

- » Software installations/updates
- » Professional trainings
- » Permanent availability of the
- SAP Business One platform



Service all around your Business

You can always count on our support during the implementation and your daily work with SAP Business One. We will support you professionally, competently and attentively and thus ensure a software solution that fits perfectly into your company and your requirements. Via our hotline, or by remote maintenance, we will gladly take care of your questions, problems and requests.

Customizing and Development

- » Customization
- » Workflow
- Integration of third-party systems
- » Report and Form Customizing

Process Consulting

- » Analysis of the business processes
- » Optimization of processes

Consulting and Support

Training

»

» Online Training

» Webinars

Inhouse Training

» New functions in updates

- » Support hotline
- » Helpdesk service
- » Operational support
- » System maintenance
- » Monitoring

Implementation

- » Installation
- » Update
- » Documentation of the functions

nentation and your daily work nd attentively and thus ensure ents. Via our hotline, or by rem d requests.



Customizing and Development

We close the gap between your requirements and the standards of SAP Business One. If the existing functions are not sufficient for you, we develop the desired functions individually. This way, you have a custom-fit and easy-to-implement SAP AddOn that facilitates your work processes.

Especially for your daily workflows it is important to run processes as simple as possible and without much effort. Work steps are coordinated in such a way that the relevant functions are available to all employees as quickly as possible. Clearly defined to your company, you now no longer have to look at the complete process from a system point of view, but can work on your processes quickly and clearly. The processes run in an orderly path and thus reduce the susceptibility to errors - giving you more time for the essentials.

Important advantages at a glance

- » High transparency of processes
- » Easy access to documents
- » Reduced administrative costs
- » Optimized communication between stakeholders
- » Adaptation to company requirements



Consulting and Support

Of course we are there for you at any time and take care of your business solution; even without COMPflat. Let our team and service convince you and trust a strong partner.

Whether via hotline, remote maintenance or directly at your site; our team with highly qualified employees is looking forward to solving all tasks and requirements to your complete satisfaction.

We want to fully understand the wishes and requirements of our customers, because anyone can provide simple off-the-shelf solutions. When we work with you to develop a solution that perfectly suits your business, we call that honest advice.

Remote Maintenance

- » Software updates
- » Hardware monitoring
- » Server and network functions
- » Data security testing
- » UPS and firewall services checks

On-site Service

- » Complete IT service
- » Preventive security checks
- » On-site service
- » Training and support

Hotline

- » Consultations
- » EDP Hotline
- » SAP Business One Hotline
- » On request 24/7 availability



Trainings

You want to use your ERP solution in the best possible and most comprehensive way? With our training courses we support exactly this goal and build up the know-how for the effective use of SAP Business One in your company.

You can choose between a classic training course or a webinar. In the training courses, you work with our consultants and benefit from a personal knowledge transfer.

In our webinars, we show you in two-hour team sessions how to optimally use or configure certain modules. Despite the physical separation, you also have the opportunity to ask your questions and communicate with the other participants. We recommend our new customers to participate in our seminar offer in Gießen or at your site.



Process Consulting

To ensure that nothing stands in the way of a professional implementation of your SAP Business One software, we are there for you right from the planning stage. During a joint run through of your processes, we find the appropriate solutions and define the requirements for an optimally working SAP Business One solution for your company.

By optimizing your business processes, you not only save time, but also actively reduce your company's costs.



Implementation

After analyzing your business processes, we adapt your solution exactly to your requirements and possibilities so that you can get off to a flying start right from the beginning. Your software will be set up on the basis of your existing data with processes, functions, forms, lists and evaluations.

We maintain your software, carry out updates and document all changes and new functions. In this way, you will always have an overview, even without us.



Successful management, Successful growth

With over 25 years of experience, COMP.net GmbH advises both small and medium-sized companies and municipalities on IT and SAP Business One solutions and helps you grow successfully. Our consultants look back on numerous projects with well-known manufacturers and are familiar with the industry-specific requirements. On this basis, they implement your project quickly and reliably and show you individual development potential.

We provide you with individual and personal advice.

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